



The Alberta Professional Planners Institute invites you to the November luncheon:

Conflict Resolution Techniques for Successful Land Use Planning Projects

Thursday, November 15, 2012

We are honoured to have the Manager of Dispute Resolution Services, Municipal Affairs, Government of Alberta, **Bill Diepeveen**, and the Coordinator of Dispute Resolution Services, **Lisa Awid-Goltz**, as our speakers of the fall season. Bill and Lisa's presentation will focus on providing resources, tips and techniques used in mediation and dispute resolution that can support land use planning projects. The presentation will also highlight a number of areas where consensus based decision making and the use of cooperation protocols can be of benefit.

The Municipal Dispute Resolution Team has won three Premier's Awards of Excellence and a National Quality Institute Award. It provides municipalities, regional boards and regional service commissions with an opportunity to use mediation to resolve disputes between themselves. The Initiative also includes a framework to develop policies and protocols to foster collaboration and a variety of education courses.

Bill currently leads Municipal Dispute Resolution Services. Prior to this, he was with Alberta Environment for 18 years designing public consultation and dispute resolution initiatives. Bill is the past Chair of Conflict Resolution Network Canada, a national dispute resolution organization. He has written numerous articles on public policy and environmental dispute resolution and has conducted workshops on those topics across Canada and in Europe. Bill holds a Masters degree in Social Work from Wilfrid Laurier University.

Prior to joining the Dispute Resolution team, Lisa worked with the Alberta Environmental Appeals Board where she assisted in strategic planning and with the Board's mediation program. Lisa has a degree in Sociology from the University of Alberta and a certificate in conflict management from the Alberta Arbitration and Mediation Society. Lisa is passionate about the field of conflict resolution and instructs courses in Coaching for Conflict and Conflict Styles. As well, she is a mediator for the Provincial Court of Alberta Civil Claims Mediation program.

We want to thank our **Gold level sponsor – Faculty of Extension, Applied Land Use Planning Program** for their support of this event.

Date: **Thursday, November 15th, 2012**

Time: 11:30 am - 1:00 pm. (Sign-in before 12:10, presentation from **12:20 – 1:00pm**)

Location: University of Alberta Faculty Club (11435 Saskatchewan Drive, Edmonton, AB)

Cost: \$20 for APPI members, \$25 for non-members, \$15 for students

This event qualifies for 0.5 structured LU.

REMINDER: ALL ANNUAL SUBSCRIPTION HOLDERS MUST REGISTER TO ATTEND

Please complete your online registration here [APPI Edmonton Events Registration](#), by noon on Tuesday, November 13, 2012. Late registrations will be charged an **ADDITIONAL \$10** administration fee.

Pay online via PayPal or at the door by cash or cheque only. (Cheques made payable to "APPI Edmonton Events".) Cancellations must be received by noon on Friday, November 5, 2012 via email to events.appi@gmail.com. Thank you! www.albertaplanners.com Events